

# Enrique Pérez (DipHE)

I am an Information technology engineer. I am a dedicated, efficient, enthusiastic and well-organised individual, and a great team-worker.

## EMPLOYMENT HISTORY

**January 2022 - To present**

**Rindus**

Devops Engineer. Working as DevOps and Operations Engineer. Azure provider for main infrastructure, VMware Cloud. CI/CD on AzureDevops/Bamboo. Admin on Atlassian Stack. Terraform, kubernetes, docker. PostgreSQL and MySQL databases. Experience on GitOps methodologies and tools such as Argo family.

**September 2021 - December 2021**

**Ciklum**

Head of Devops / SRE for Dacadoo. Working as head of department with extra responsibilities and tasks

**April 2021 - September 2021**

**Ciklum**

Senior Devops Engineer for Dacadoo. Promoted internally at Ciklum and at Dacadoo client to Senior role after continuous effort in the company's digital transformation.

**September 2019 - April 2021**

**Ciklum**

DevOps Engineer. Delivery and deployment of environments and Applications to partners. Maintenance, development and implementation of new features adapted to Cloud Providers. Managing CI/CD pipelines using Atlassian Stack. Technologies in contact; Atlassian Stack (Jira, Confluence, Bamboo), Gitlab, ELK, Vault, Consul, MongoDB, terraform, ansible, bash, VMWare, Azure, AWS, GCP, docker and Kubernetes. Work methodologies using agile scrum.

**September 2017 - September 2019**

**The Workshop**

System Engineer & Automation. Analysis, investigation and resolution of incidents under IT infrastructure. Monitoring and escalation of incidents to vendor and product owners. Creation and maintenance for incident resolution procedures, including small automation projects for production solutions. Technologies used: Jira, Confluence, CentOS, Windows, MacOS, Shell scripting, Python scripting, Ansible, puppet, AWX, Docker, Git, Kubernetes, Icinga2, Grafana, Appdynamics, Uptrends, Splunk, Bamboo, Nexus, Cacti.

**September 2015 - September 2017**

**Basebone S.L**

Systems administrator & Helpdesk technician. As a sysadmin I took care of company datacenter with more than 50 bare metal servers. Within the duties mentioned I had to maintain, and deploy current tools upgrades and new features. Took care of security aspects for offices and services, working with DNS and VPS providers, G-Suite, AWS with S3, Glacier, RDS, ELB and others, web sites, voip phone systems, internal/external accounts tools. Other technologies in contact with: Java, PHP, apache2, nginx, Rabbitmq, MySQL, CouchBase, Memcache, haproxy, Cassandra, Bash, Wordpress, MailChimp, VirtualBox, Docker. Performed helpdesk tasks as backup person and lead/trainer for new employee working as helpdesk technician.

**February 2015 - September 2015**

**Basebone S.L**

Helpdesk Technician. I worked maintaining the whole IT equipment across all offices, offering support to employees. The duties included hardware and software administration for workstations, including a small server room with multipurpose OS providing internal tools. Support for technologies: Windows 7, 8, 10, 2016 Server, MacOS, iOS devices, Ubuntu, Linux Mint, Adobe CC, Office 365, G-Suite, Websites support, Storage, backups with Bash and EaseUS backing tool, Security cameras system, Voip platform, phone system, LAN and Wifi, Meeting hardware room, Conference Software.

**November 2011 - June 2014**

**Apple Retail Inc.**

Family Room Specialist. I worked within a small and very successful team at an Apple store in Marbella. Main duties included technical support for iOS devices, hardware, software and Group/Personal training on tools.

March 2010 - April 2011

Data Control, Information Technology Services

IT Administrator. I worked at "Diario SUR" main's Málaga newspaper. During my time here, I had to handle and manage information technology processes for press releases. Duties included help desk support, server administration on datacenter for approx 15 servers, remote and phone issues support, mainly given to Windows users but with some support for Macintosh and linux servers. In addition, support was given to several types of press design tools in order to successfully publish and deliver the newspaper.

May 2008 - July 2009

AT4 Wireless

Corporate's Application Administrator. I worked within the IT Department. My main duties included support and helpdesk for several version control tools such as IBM Rational ClearCase/ClearQuest, Subversion, TestLink. Other duties included server backups, updates, managing of previous tools mentioned and others such as Tomcat, Apache web servers, project managing tools such Atlassian Jira and team collaboration software like Atlassian Confluence. In addition, I helped my department in tasks solving workstations and network issues with engineers workers.

## EDUCATION

2008 - 2015

University Oberta of Catalunya (UOC)

DipHE Information Technology Engineer - Systems Branch (Spain ITIS) - Open university course.

April 2008 - August 2008

Ingenia S.A Course for youth people

Systems and network security technician - Course given by Ingenia S.A as government youth people training.

2005 - 2007

High Technical School Jesús Marin

HNC Technician in Computer Systems Administration - Spain CFGS equivalency

2001 - 2003

Optima's Academy

HNC Technician in Computer Software Development - Spain CFGS equivalency

## Courses & Certifications

- @ITIL Foundation Certification (PeopleCert).
- @RHSCA Red hat Administration course (RedHat).
- Docker & Kubernetes: Building and scaling a containerized application (Nobleprog).
- OST-104 Openstack Administration course (ComponentSoft).
- Leonardo da vinci grant (Course + work at Ascoli Piceno, Italy)
- Udemy training platform: python, kubernetes, docker, SSL certificates,...

## SKILLS

### Languages

Spanish (mother tongue)	Fluent
English	Fluent (C1 Common European Framework of Reference for languages)
Italian	Basic

### Computer Skills

- Good Skills in Microsoft Office Suite and Apple Tools
- Management tools for editing and design
- Knowledge in multiple operating system platforms
- Knowledge in network and systems management
- Proficiency in soft skills



[linkedin](#)

[web](#)

**Phone: +34 660 57 23 30**

**Email:** [enrique.perez.pisonero@gmail.com](mailto:enrique.perez.pisonero@gmail.com)

**linkedin:** <https://es.linkedin.com/in/perenpimad>

**web:** <http://enriqueperezpisonero.com>